



# Engagement and Wellbeing Worker – Craven Mount

**HOURS:** 14 hours per week, Saturday and Sunday 1:30pm – 9:00pm

**SALARY:** £13.45 per hour

**ANNUAL HOLIDAYS:** 6 weeks plus Bank Holidays (pro rata)

**LOCATION:** Craven Mount, Lister Lane, Halifax

## Job Description

### REPORTS TO:

Craven Mount is a supported accommodation service based in Calderdale that provides housing and support to people with multiple complex needs. This includes a background of rough sleeping, and may also include past offending, addiction or physical/mental health problems.

As the Wellbeing and Engagement Worker, you will be responsible for providing a safe and supportive environment during the evening and weekends. Key to this will be exploring the interests of people living at Craven Mount and in the community and supporting them to engage in a range of activities. This may include cooking lessons, film nights, craft sessions, and game nights. You will have a vital role in uplifting and engaging the people in our scheme, providing company and an opportunity to learn new skills.

### RESPONSIBILITIES

- Create and respond to informal opportunities to engage with people living at Craven Mount to establish their interests & hobbies
- Organise and encourage people to engage in activities such as games, crafts, cooking and movie nights
- Respond to any emergencies in a calm and timely manner
- Be available to de-escalate conflict or manage anti-social behaviour, liaising with third-party organisations where appropriate
- Maintain a clean and tidy environment, completing cleanliness checks of the kitchen and communal spaces
- Review reports prepared by colleagues at the start of your shift, and provide a handover to colleagues following the end of your shift



Note: This is a job outline only and seeks to set out the principal purpose and functions of the role; it may therefore be subject to change. For management and specialist roles, colleagues will be responsible for the determination, assessment and management of risk.

### **Safer Recruitment**

Horton Housing is committed to safe and fair recruitment, safeguarding and protecting the people that we support. The majority of positions here at Horton will require a fully completed application form and an enhanced DBS check to identify and reject applicants who are unsuitable to work with children or young people.

## **Person Specification**

- Be empathetic and caring, showing understanding and respect to people experiencing difficult circumstances
- Be reliable and committed to the role and the service, with a pleasant and professional demeanour
- Have excellent written and verbal communication skills, with the ability to accurately log incidents and handovers
- Creative and proactive, with the ability to organise engaging and interesting activities
- Experience in a similar role would be advantageous

In addition to the above, it is expected that you will:

- Maintain professional boundaries
- Have a commitment to Equality, Diversity and Inclusion
- Are willing to undertake any further training required
- Are able to work flexibly to meet the needs of the service/department

