



Navigator – Street Reach

HOURS: 35 hours per week, Monday to Friday

SALARY: £26,084

ANNUAL HOLIDAYS: 6 weeks plus Bank Holidays

LOCATION: Calderdale

Job Description

REPORTS TO: Street Reach Manager

In addition to working with people rough sleeping, the Navigator will work with people who are known to be experiencing long-term housing instability, regularly moving between rough sleeping, sofa surfing and inappropriate accommodation.

The Navigator will work alongside partner agencies to facilitate access to services and provide interventions for individuals with complex needs in order to move away from a street-based lifestyle.

RESPONSIBILITIES

- Undertake daily outreach sessions including early morning, late evening sessions and engaging with people with complex needs that you identify as experiencing rough sleeping
- Work alongside Calderdale Councils Rough Sleeper Navigator to ensure effective co-ordination of resources ensuring a joined up approach and a strong link. This includes attending monthly meetings and ensure that information obtained is appropriately, recorded and collated.
- Respond to reports and sightings of people experiencing rough sleeping in Calderdale
- Facilitate re-connection to the individual's local area or country, where they do not have a local connection to Calderdale.
- Engage with people who are sleeping rough, establishing a rapport and encouraging them to engage with the services to address their health needs.



- Liaise with a range of agencies and individuals on behalf of people and refer them to more appropriate or specialist agencies where their needs fall outside the remit/skills of the scheme
- Assist people in accessing appropriate benefit entitlements and provide support with managing and maintaining budgets
- Support people to access appropriate and safe emergency accommodation/move-on accommodation
- Assist tenants in two of our emergency crash-pads to find accommodation
- Develop and maintain strong and professional working relationships with partner agencies.
- Support people to develop independent living skills to help them maintain their home
- Assist in the delivery of drop-ins in Halifax town centre and the Upper Valley
- Encourage and assist people to partake in daily, community, leisure and work activities to promote better health and wellbeing
- Keep written records in accordance with the requirements of the organisation and funders
- Undertake relevant training as required

Note: This is a job outline only and seeks to set out the principal purpose and functions of the role; it may therefore be subject to change. For management and specialist roles, colleagues will be responsible for the determination, assessment and management of risk.

Safer Recruitment

Horton Housing is committed to safe and fair recruitment, safeguarding and protecting the people that we support. The majority of positions here at Horton will require a fully completed application form and an enhanced DBS check to identify and reject applicants who are unsuitable to work with children or young people.

Person Specification

ESSENTIAL

- Experience of working with people with mental ill health including dual diagnosis
- Experience of working directly with vulnerable and marginalised clients with a range of complex needs, including, homelessness and rough sleeping, drug and alcohol misuse, a history of offending and those in crisis situations
- Experience of undertaking assessments, and developing individual support plans and working with vulnerable people in a community/street setting
- Experience of collating and analysing data



- Evidence of vocational training in relevant skills for the post e.g. mental health issues and social care
- Experience or knowledge of working with people with multiple needs who may have experienced rough sleeping or at risk of rough sleeping.

In addition to the above, it is expected that you will:

- Maintain professional boundaries
- Have a commitment to Equality, Diversity and Inclusion
- Are willing to undertake any further training required
- Are able to work flexibly to meet the needs of the service/department

About the department

Street Reach is an outreach service supporting people who are experiencing rough sleeping.

We work flexibly to engage with people, helping them to move off the streets by securing short-term accommodation and helping them to move into longer-term settled accommodation.

We have two units of emergency accommodation (crash pads) that can accommodate people who need it. The service also has a bond scheme to help people to move into private rented accommodation.

This is a short-term service with support lasting up to three months. We work with a range of partners to secure longer-term support where necessary.

