



# Engagement and Wellbeing Worker – Craven Mount

**HOURS:** 14 hours per week

**SALARY:** £12.60 per hour

**ANNUAL HOLIDAYS:** 6 weeks plus Bank Holidays

**LOCATION:** Halifax

## Job Description

**REPORTS TO:** Scheme Manager

You will work alongside the Manager and Support Coach to provide and maintain a safe and supportive environment. Key to this will be exploring the interests of the people living at Craven Mount and supporting them to engage in a range of activities, one-to-one and in groups, both at Craven Mount and within the community.

## RESPONSIBILITIES

- Have an awareness of each individual's needs and circumstances and respond to these in a sensitive and timely manner
- Engage with the people living at Craven Mount in a range of internal and external activities of their choice
- Respond to incidents that may arise in a calm and timely manner. This includes identifying potential incidents of violence and aggression and acting quickly to defuse these
- Liaise with police, ambulance service and other agencies to ensure a safe environment, this includes responding quickly to emergency situations
- Receive and read reports prepared by other staff at the start of each shift and to write reports in preparation for handover at end of shift
- Ensure case notes are kept up to date and completed on a daily basis
- Undertake domestic duties as necessary, including tidying the office and communal areas, encouraging/assisting individuals to go shopping, prepare meals, clean their flats etc.
- Participate in staff meetings, training, reflective practice and supervision as required



Note: This is a job outline only and seeks to set out the principal purpose and functions of the role; it may therefore be subject to change.

For management and specialist roles, colleagues will be responsible for the determination, assessment and management of risk.

### **Safer Recruitment**

Horton Housing is committed to safe and fair recruitment, safeguarding and protecting the people that we support. The majority of positions here at Horton will require a fully completed application form and an enhanced DBS check to identify and reject applicants who are unsuitable to work with children or young people.

## **Person Specification**

### **ESSENTIAL**

- A respectful and clear approach to communicating with others
- Passionate about people using their talents and abilities to solve their own problems
- Knowledge of the challenges faced by people experiencing homelessness including rough sleeping. This knowledge could have been gained through lived experience or in a paid or voluntary capacity
- Knowledge of the challenges faced by people experiencing multiple disadvantages including drug and alcohol dependency. This knowledge could have been gained through lived experience or in a paid or voluntary capacity
- Excellent interpersonal skills and the ability to work in a person-led way
- Possess high levels of emotion intelligence and resilience
- Commitment to contribute towards creating and working in a Psychologically Informed Environment (PIE)
- A commitment to partnership working
- Report writing, hand over and IT skills
- Ability to work the agreed rota including evenings, weekends, bank holidays and festivals
- A full UK driving licence and access to a vehicle that can be insured for business use
- Enhanced DBS check before start

In addition to the above, it is expected that you will:

- Maintain professional boundaries
- Have a commitment to Equality, Diversity and Inclusion
- Are willing to undertake any further training required
- Are able to work flexibly to meet the needs of the service/department

